



ClickPOS App Solutions for your business



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Requirements & Setup Information

ClickPOS App operates only on Apple iPads. System works fine on a 9.7 inch iPad or for those with greater selection on menu use the 12.7inch iPad

Requirements

- An iPad
- Internet connection on site. 4G or DLS or Cable or NBN fibre. For redundancy backup internet, you may opt to a 4G connection on your iPad or router for any unforeseen outages of internet outage.

Download the App

Once you are ready to proceed, using your iPad, download the ClickPOS App from Apple App store, search for "ClickPOS" and choose the ClickPOS App.

Once downloaded, you will receive an email confirmation, click on the confirmation and fill out the form. The details on the form will be used by us for future billing purposes and make up your company details.

Your database access will be setup immediately and an email will be sent to you with your login details. You must keep the login details safe and any change to passwords should be noted down for future reference. There will also be a link on the email for video tutorials, Or just brows our website for [video tutorials](#).

Trial Period and billing

If you have been offered a free trial period, please make use of the system before the period ends. Prior to end date, our accounts department will send you a notification to provide with a payment option of either Credit card payments or direct debit (Australian customers only). You are require to reply with your details to avoid cancellation and deletion of your database.

Build your product catalogue

The video tutorials offer guide as to how to setup employees, product catalogue with add-ons, and menu items.

Support and training

If you have any issues, please email help@clickpos.com include your Company Login (sent to you in the original email) or call +61 3 9092 5300 (select option 2 for Support). Both telephone and email support is free.

POS Hardware

See below for hardware options, these are just a sample of what can be offered for your business. You may bring your own or we can supply high end quality products to your requirements.

ClickPOS App Licencing

Store Licence	One licence per pos register <ul style="list-style-type: none">- Add unlimited employees, products, sales- Email support- Fully hosted so no requirement for backups etc.	\$39 per month
Consecutive register	Additional register for same store	\$22 per month
Consecutive user licence	Additional concurrent users (Waiter taking orders, table menu access, off premise manager access)	\$11 per month

Hardware Options

A quotation will be provided with your preferences

POS Bundle 1

Front Counter only



Front Counter

- Epson TM-M30 Bluetooth Receipt printer
- Cashdrawer
- iPad mounting solution for 9.7" or 12.9" iPad
Printer enclosure, iPad bracket , iPad Cable
- 24 rolls paper
- (excludes iPad. BYO 9.7" or 12.9" iPad)

POS Bundle 2

Front counter + kitchen printer
(excludes iPad. BYO 9.7" iPad)



Front Counter

- Epson TM-M30 Bluetooth Receipt printer
- Cashdrawer - EC410 BLK
- iPad mounting solution for 9.7" or 12.9" iPad
Printer enclosure, iPad bracket , iPad Cable
- 24 rolls paper

Kitchen / Barista / drinks bar

You can have many printers at various locations. App will print to each location after order is finalised

- Epson TM-M30 Bluetooth/wi-fi Receipt printer
- Buzzer with melody




Optional WiFi to kitchen printer

If your internet router is unreachable to the printer using a cable, then you may opt to purchase a Printer wi-fi connector.

Cashdrawer & Printer

<p>Fliptop Cashdrawer</p> 	<ul style="list-style-type: none"> • 6 Note 8 Coin Slots • Includes cash tray insert & locking lid • Black Colour • Stainless Steel Top • 24V • W=460mm, D=170mm, H=100mm • 36 Months Return To Base Warranty
<p>Slimline Cashdrawer 350mm</p> 	<ul style="list-style-type: none"> • VPOS Extra Small Cash Drawer • Solid Steel Construction • 4 x Aussie Note Holders, 8 x Coin Slots • 2 Cheque Slots • Steel Runners & Derlon Rollers • 24V Solenoid • 2M Cable • RJ12 plug (Standard Receipt Printer Connector) • Black Colour with Stainless Steel Front • 350mm (width) x 405mm (depth) x 90mm (height) • 36 Months Return To Base Warranty
<p>Standard Cashdrawer 410mm</p> 	<ul style="list-style-type: none"> • Solid Steel Construction • 5 Note Holders, 8 Coin Slots • 2 Cheque Slots • Steel Runners & Derlon Rollers • 12V Solenoid • 1.6M Cable • RJ12 plug (Standard Receipt Printer Connector) • Black Colour • 410mm (width) x 415mm (depth) x 110mm (height) • 36 Months Return To Base Warranty
<p>Epson TM-M30 Bluetooth/Eth Power USB, Black</p> 	<p>Epson TM-M30, Ultra Compact Thermal Receipt Printer (ePOS ready), Built-in USB, Ethernet, BT iOS, USB charging, Power Supply and cable included, Black</p> <p>The Epson TM-m10 and TM-m30 printers' sleek design saves valuable counter space, while ensuring simple integration with your existing mobile or desktop POS environment, providing intuitive functionality and allowing for front or top load configurations. These point-of-sale printers were engineered to print receipts from virtually any mobile device or desktop PC.</p> <p>Sleek & Innovative Design</p> <ul style="list-style-type: none"> •Smallest footprint in its class1; ideal for counter spaces •Easily interchangeable top or front load configuration <p>Easy Setup & Operation</p> <ul style="list-style-type: none"> •Print from virtually any tablet/mobile device or desktop PC •Easy wireless setup with SimpleAP2 •Efficient power management via onboard USB3 <p>Versatile Compatibility</p> <ul style="list-style-type: none"> •Dual interface, with options for USB, Ethernet, wireless, Bluetooth® or NFC4 touch-to-print •ePOS™ print technology for easy setup with iOS, Android and Windows mobile devices •Windows API for desktop PCs

iPad enclosure and stands

<p>POS at front counter POS Enclosure for Epson M30 & Lock belt iPad for iPad 9.7"</p>  <p><small>Tablet and Lock Belt not included</small></p>	<p>The Proper POS Lock Belt brings the convenience of X Lock mounting, but with all Aluminium construction and quick release keyed security. Get up and running in minutes with a sleek, minimal solution that keeps the focus on the iPad and stays conveniently out of the way.</p> <p>Specify which size Compatible with iPad Pro (9.7-inch) OR Compatible with iPad Pro (12.9-inch), Pro (12.9-inch) Gen 2</p>
<p>Customer facing tablet Stand and Lock belt for iPad</p> 	<p>Optional display for customer to view items and final sale \$. Free App - Download from App store.</p> <p>MSSPPOSPSV1 STUDIO PROPER STAND POS PIVOT WALL/DESK Plus</p> <p>MSSP9344237001661 STUDIO PROPER LOCK BELT IPAD PRO 12.9" and 9.7"</p>
<p>Flex Ipad POS and Customer facing tablet</p> 	<p>iPad P/O/S Flex Stand</p> <p>The Flex Stand is a beautiful iPad stand designed for retail and hospitality environments. The Flex elevates the iPad, offers angle and height adjustment, whilst managing cable neatly within the anodised Aluminium frame. With a dual iPad mount option, the Flex stand provides complete flexibility to be the ultimate stand for every environment.</p> <p>The customer display app is free to download to use with your ClickPOS App.</p>